

Quick Reference Guide



- 1. On the terminal's main screen, touch the **Settings** icon 🏶
- On the Settings screen, touch the Please Input Password field and use the keypad to type the password: pax9876@@
- Touch the checkmark icon on the keypad when you are done and touch OK.
- In the Wireless & networks section, touch Wi-Fi.
- 5. IF **Wi-Fi** is **Off**, touch the toggle to turn it on. If **Wi-Fi** is already on, a list of available networks appears.
- 6. From the list of available networks, touch the name of the network you want to connect to.
- Enter the password for the selected network and touch CONNECT.
 TIP: You can touch Show password before typing to ensure you are entering the password correctly
- 8. After the terminal displays **Connected** for the selected network, touch the **Back** icon ◀ to return to the **Settings** screen..
- 9. Touch the **Back** icon ◀ again to return to the main screen.

TERMINAL OVERVIEW

- Use either the on-screen or physical keypad to enter amounts
- To confirm an entry, touch **OK** or press the <u>green</u> **O** key
- To correct an entry, touch BACK or press the <u>yellow</u> < key
- To cancel a function, press the <u>red</u> X key

CREDIT / DEBIT SALE NO TIP

- 1. Enter the sale amount
- 2. Touch SALE
- 3. Hand the terminal to customer
- 4. Client inserts / swipes / taps their card
- 5. Terminal prints merchant copy. Touch **OK** to print customer copy

CREDIT / DEBIT SALE WITH TIP

- 1. Enter the sale amount
- 2. Touch SALE
- 3. Hand the terminal to customer
- Client touches preset tip amount or inputs manual amount and touches CONFIRM or presses the green O key, and then confirms the total amount is good
- 5. Client inserts / swipes / taps their card
- 6. Terminal prints merchant copy. Touch **OK** to print customer copy

DEBIT SALE WITH CASHBACK

- 1. Enter the sale amount
- 2. Touch SALE
- 3. Hand the terminal to customer
- 4. Client inserts debit card
- 5. Client selects account type
- 6. Client touches **YES** for cashback
- Client touches preset cashback amount or inputs manual amount and touches CONFIRM or presses the green O key, and then confirms the total amount is good
- 8. Terminal prints merchant copy. Touch **OK** to print customer copy

REFUND / DEBIT / CREDIT

- 1. Touch the **Action** button + on the main screen
- 2. Touch the **Transactions** button (\$)
- 3. Touch **REFUND**
- 4. Enter the refund amount
- 5. Touch **REFUND**
- 6. Enter Merchant password and touch **OK**
- 7. Hand the terminal to customer
- 8. Client inserts / swipes / taps card
- 9. Terminal prints merchant copy. Touch **OK** to print customer copy

PRE-AUTHORIZATION

- 1. Touch the **Action** button + on the main screen
- Touch the Transactions button (\$)
- 3. Touch PRE AUTHORIZATION
- 4. Enter the transaction amount
- 5. Touch PRE AUTHORIZATION
- 6. Hand the terminal to customer
- 7. Client inserts / swipes / taps card
- 8. Terminal prints merchant copy. Touch **OK** to print customer copy

PRE-AUTHORIZATION COMPLETION

- 1. Touch the **Action** button + on the main screen
- 2. Touch the **Settings** button
- 3. Enter Merchant password and touch **OK**
- 4. Touch Reports and then touch Batch Details
- 5. Touch the pre authorization transaction line
- 6. Touch Complete
- 7. Enter the amount of the completion and touch **OK** to confirm the final amount of the transaction
- 8. Confirm the transaction completion request
- 9. Terminal prints merchant copy. Touch **OK** to print customer copy

CREDIT OR DEBIT CARD VOID

NOTE: Void is only for sales in the current batch (not settled)

- . Obtain customer copy of transaction receipt
- 2. Touch the **Action** button \oplus on the main screen
- Touch the Scanner button
- 4. Enter Merchant password and touch OK
- 5. Scan the receipt's barcode with the terminal's rear camera
- 6. Touch VOID
- 7. Confirm the transaction void request
- 8. Terminal prints merchant copy. Touch **OK** to print customer copy





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TRAINING MODE

NOTE: You can't start or leave training mode if a settlement or pre-authorization is pending. Do not forget to leave the training mode to execute real transactions.

- 1. Touch the **Action** button \bigoplus on the main screen
- 2. Touch the **Settings** button
- 3. Enter Merchant password and touch **OK**
- 4. Touch Training Mode
- 5. Toggle Training Mode? to On or Off

REPRINT RECEIPT

NOTE: Reprint receipt is only for sales in the current batch (not settled)

- 1. Touch the **Action** button + on the main screen
- 2. Touch the **Settings** button
- 3. Enter Merchant password and touch OK
- 4. Touch Reports and then touch Batch Details
- 5. Scroll to the transaction to reprint or search for the transaction's Invoice or Sequence number
- 6. Touch the transaction line
- 7. Touch **REPRINT**
- 8. Terminal prints merchant copy. Touch **OK** to print customer copy

SETTLEMENT

- 1. Touch the **Action** button \bigoplus on the main screen
- Touch the Settings button
- 3. Enter Merchant password and touch **OK**
- 4. Touch Settlement and then touch Process settlement
- 5. Touch **PROCESS SETTLEMENT**
- 6. The terminal prints the Totals at Settlement report

REPORTS

- 1. Touch the Action button + on the main screen
- 2. Touch the Settings button 🕸
- 3. Enter Merchant password and touch OK
- 4. Touch Reports
- 5. To view individual transactions, touch **Batch Details**
 - a. Touch the Search icon Q to search transactions by Invoice or Sequence number
 - b. Touch the **Print** icon 🖶 to print the Detailed Report
- To view a transaction summary by payment type, touch **Batch** Summary
 - Touch a payment type to view transaction information including number of sales, refunds, tips, cashbacks, fees, and the payment type total.
 - b. Touch **PRINT** to print the Summary Report
- 7. Touch the back **arrow** icon < to return to the **Reports** menu

CHANGING THE LANGUAGE

- 1. Touch the **Action** button + on the main screen
- 2. Touch the **Settings** button
- 3. Enter Merchant password and touch OK
- 4. Touch Terminal Options
- 5. Touch Set merchant language
- 6. Select English or French

CHANGING THE TERMINAL APPEARANCE

- 1. Touch the **Action** button + on the main screen
- 2. Touch the **Settings** button
- 3. Enter Merchant password and touch **OK**
- 4. Touch Terminal Options
- 5. Scroll to Dark theme
- Toggle Dark theme to On to use the dark theme or to Off to use the light theme



For assistance contact us

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